



Nissan and Renault shift into action with wireless diagnostics

Whether in Rome, Sao Paulo or Dubai, Nissan and Renault automobiles run smoothly thanks in part to an easy-to-use, advanced vehicle interface diagnostics tool distributed by SPX Service Solutions.

One Tool, Many Countries

Facing an increasingly cost-conscious marketplace, the Nissan-Renault Alliance — the fourth largest automotive manufacturer in the world — wanted to generate savings through the manufacture of a single diagnostics platform for distribution on a global basis rather than producing different units for dealers throughout the world.

Working with the diagnostics division of Johnson Controls in Pontoise, France — now part of SPX — they developed the CONSULT III for Nissan and Clip Alliance for Renault.

The portable, wireless computer-based diagnostic system ensures technicians have instant access to the most current information specific to any of the number of Nissan and Renault models sold around the world — from the Renault Laguna in Europe to the Nissan Murano in North America.

The SPX Connection

Having previously worked with SPX Service Solutions and recognizing their diagnostics tool expertise, the Nissan-Renault Alliance looked to the company for a solution to make the tool available to its dealerships in 150 countries.

Through strategically located global distribution centers — in the United States, Japan, Australia, China, Mexico and Germany — SPX Service Solutions coordinated and managed the purchase, assembly, kitting and sales distribution of the CONSULT III and Clip Alliance.

“The CONSULT III and Clip Alliance help service technicians quickly diagnose and repair the sophisticated electronic hardware and computerized systems on Nissan and Renault models.”

SPX Service Solutions also provides after-sales product support, including technical support for the hardware, warranty support and dealer assistance for reordering tool parts. Technical support is offered in 13 languages.

As a result, the Nissan-Renault Alliance is assured that its dealerships have access to consistent, efficiently disbursed information and support no matter where they are located.

Faster Service, Increased Satisfaction

Sold exclusively to authorized Nissan and Renault dealerships, as well as many aftermarket businesses, the CONSULT III and Clip Alliance help service technicians quickly diagnose and repair the sophisticated electronic hardware and computerized systems on Nissan and Renault models.

Faster diagnosis and repair translates into shortened customer waiting times — and increased customer satisfaction. SPX’s hardware loaner program, also available on a global basis, ensures dealers around the world have access to working diagnostics at all times.

Wireless Internet connectivity capabilities link the diagnostic tools to the Internet-based Nissan network. Technicians can instantly access service updates and the most current technical, warranty and vehicle information, all specific to Nissan or Renault models sold in any country around the world.

Learn More

SPX Service Solutions provides diagnostics solutions and other services for leading brands around the world, including Chrysler®, Land Rover®, Harley-Davidson®, Bobcat® and others. SPX companies also serve clients in the aerospace, energy, transportation, defense, electronics and other industries.

Visit www.spxservicesolutions.com for more information.